



The Science Camp – Terms & Conditions

Updated and effective from 12 May 2025

The Science Camp is an educational business designed to provide children with an opportunity to explore science in a safe, engaging, and fun environment. By booking or registering your child for any activity provided by The Science Camp, you agree to the following terms and conditions.

1. Eligibility

- The Science Camp is open to children aged **4 to 12 years**, unless the event specifies differently.
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2. Registration & Confirmation

- Registration is confirmed once **payment has been received in full**, unless otherwise agreed in writing via email.
 - Bookings are only valid upon written confirmation from The Science Camp.
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3. Booking & Payment

Birthday Parties

- **Full payment (100%)** is required at the time of registration.
- Bookings are not confirmed until the deposit is received and confirmed in writing.

Holiday Camps

- **Full payment (100%)** is required at the time of registration.
- Bookings are confirmed only upon full payment and written confirmation.

After-School Clubs

- Payment terms vary by school. You may be required to pay the full amount upfront or provide a deposit.
- Bookings may be processed through The Science Camp, the school, or a third-party company with each own terms and conditions.

Events

- **Full payment (100%)** is required at the time of registration.
- Bookings are confirmed only upon full payment and written confirmation.

Bookings may be processed through The Science Camp, the school, or a third-party company with each own terms and conditions.

Accepted Payment Methods

- Payments can be made via **credit card, iDeal, PayPal, Apple Pay or bank transfer**. Contact us if you require alternative payment arrangements.



4. Cancellations, Refunds & Rescheduling

Birthday Parties

- Cancellations made **more than 7 days** in advance are eligible for a refund of the deposit, **minus a €20 administrative fee**.
- Cancellations within **7 days of the event** are **non-refundable**.
- If The Science Camp cancels due to unforeseen circumstances (e.g., illness, weather), a **full refund** will be issued within 5 business days.

Holiday Camps

- Cancellations made **more than 7 days** prior to the camp start date are eligible for a refund **minus a €20 administrative fee**.
- **No refunds** are issued for cancellations made **less than 7 days before** camp, unless a replacement participant is found.
- Where possible, rescheduling to another date or week may be offered, subject to availability.

After School Clubs

- We follow the cancellation policy which the school provides us with. If there is no policy then the below is what we follow.
- Cancellations made **at least 2 weeks prior** to the first session are eligible for a refund **minus a €20 administrative fee**.
- Cancellations within 2 weeks of the start date are **non-refundable**, unless a replacement is found.
- Once the club has started, **no refunds** are provided for withdrawal, unless a replacement is arranged.

General Cancellation Terms

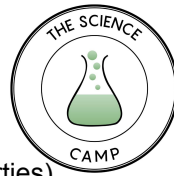
- All cancellation requests must be **submitted in writing** with child's details, event or school/club details via email to: info@thesciencecamp.nl

5. Medical Conditions

- Please inform us in writing of **any medical conditions or special needs** at the time of registration.
- While we will do our best to accommodate individual needs, **staff do not administer medication**.
- All children participate at their own risk, and proper care is taken to ensure safety during all experiments and activities.

6. Conduct & Supervision

- All participants are expected to behave **respectfully and responsibly**.
 - Misconduct may result in removal from the program. This will be done in consultation with parents/guardians where possible.
 - **Parents or guardians are responsible for supervision** unless agreed otherwise for drop-off events.
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7. Client Responsibilities

- Clients must provide a **safe and suitable venue** for private events (e.g., at-home parties).
 - Any **intentional damage** to equipment or property may result in **additional charges**.
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8. Liability

- The Science Camp is not responsible for any **loss, injury, or damage**, except in cases of **gross negligence**.
 - Children participate **at their own risk**, and we ensure that all safety guidelines and equipment are provided.
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9. Damages

- Clients are responsible for any **damage to property, equipment, or venues** caused by their child, themselves, or their guests during any Science Camp event or activity.
 - If intentional or careless damage occurs, The Science Camp reserves the right to **charge the client for repair or replacement costs**.
 - We ask that all participants treat our materials and environments with care and respect to ensure a safe and enjoyable experience for everyone.
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10. Travel Fees

- Events held **outside Amsterdam and Amstelveen** may incur a **travel surcharge**, which will be confirmed during booking.
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11. Photography & Media Consent

- We may take photos or videos during activities for **promotional use**.
 - **No identifiable images of children** will be used without signed parental consent.
 - Consent forms are presented at the start of events or through registration platforms.
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12. Program Changes & Child Safeguarding

- The Science Camp reserves the right to make changes to the program, including schedules, activities, and staff, where necessary.
 - We are committed to the safety and well-being of all children. All staff undergo background checks and follow safeguarding procedures. Children are always supervised, and any concerns are managed in line with best practices. You may request a copy of our full Child Safeguarding Policy.
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13. Data Protection & Privacy

- Your personal information is handled in compliance with applicable **data protection laws (GDPR)**.



- We do **not share personal data** with third parties without your explicit consent, except where required by law.
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14. Force Majeure

- The Science Camp is not liable for delays or cancellations due to **circumstances beyond our control**, such as natural disasters, public health emergencies, or strikes.
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15. Governing Law

- These Terms & Conditions are governed by the **laws of the Netherlands**.
 - Any disputes shall be subject to the exclusive jurisdiction of the **Dutch courts**.
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Contact Information

If you have questions about these terms, please contact us at:

 info@thesciencecamp.nl

 www.thesciencecamp.nl

Thank you for choosing **The Science Camp** - where science meets imagination!